# Jennifer Pero

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Portfolio Website: jennycpero.github.io

**Objective:**

A senior computer science student looking for summer internships in data analytics, technical writing, or UX writing.

**Education:**

**BS in Computer Science – Wichita State University**

*August 2021-present (transfer student)*

* 3.837 GPA
* Graduating Fall 2024
* Relevant Coursework: Database Systems, Probability and Statistics, Web Programming, Data Structures, Object Oriented Programming.

**Technical Writing Certificate – Butler Community College/JEROnline**

*2022-2023*

**Experience:**

**Technical Writing Intern – INTRUST Bank**

*May 2023-August 2023*

* Compiled a changelog documenting the custom changes made to the ACH system within their core business banking platform since conversion.
* Developed a business requirements document and recommendation report for a tool that would streamline the interview scheduling process for HR.
* Shadowed the Data Analytics and IT teams to fully understand their architecture and roles.

**Student IT Contractor – Ennovar / Textron Aviation**

*August 2021 – present*

Assigned multiple IT, data analytics, and technical writing opportunities at Textron Aviation through Ennovar. Some of my projects include the following:

* Producing documentation and assisting with PowerBI tickets for the IT Data & Analytics team.
* Redesigned and improved the ticket metrics for the IT help desk.
* Provided IT assistance for Textron Aviation employees.
* Processed Change of Status requests and performed data entry and other research and archival duties for the HR Compensation team.

**Skills and Knowledge:**

* Programming Languages: Python, C++, SQL, JavaScript
* Data Analysis: PowerBI, Tableau, Alteryx, pandas, matplotlib
* Markup Languages: HTML, CSS, Markdown
* Microsoft Office
* Git and GitHub
* Basic Linux and CMD commands
* Excellent oral and written communication